

The Mission of Kaba Limited

Kaba Ltd will become the preferred business partner to our customers by ensuring that we have the very best products, people and service.

Quality Policy

KABA Ltd is committed to ensuring that the quality of our products and services deliver ultimate customer satisfaction. In order to achieve this objective our products are manufactured to specifications and quality standards compliant with our customer's requirements, regulatory requirements, and trade standards where appropriate. It is this company's policy to achieve this through a structured quality management system approach which is compliant with the requirements of BS EN ISO 9001:2000.

In line with the Kaba Group strategy the latest manufacturing and quality techniques will be employed in working towards our goal of total quality through continuous improvement in a Lean Manufacturing environment.

To ensure that we are meeting our customer's needs and expectations we monitor all feedback from customers.

Working at all times in accordance with the quality system mandated procedures & requirements is the responsibility of all company personnel.

Gaining both a working knowledge and full understanding of relevant aspects of the quality management system is part of the basic training of all employees. The ongoing training status and needs of all personnel is managed via a bespoke database controlled by the company HR Manager.

To ensure this, departmental managers are responsible through the training programme (and via constant supervision), for ensuring understanding and correct operation of procedures, processes and working instructions, and for reporting any difficulties arising in their operation immediately to the Quality Manager.

The company's management team will ensure that these conditions apply and that the operation of the quality system is monitored and reviewed, implementing any changes deemed necessary.



Signed:

Stephen Bewick
Managing Director