



**KABA**<sup>®</sup>

# Open up to the possibilities of Saflok Messenger by Kaba

Stylish and wireless online hotel door management

# Take your hotel to a new dimension

You want to be able to improve your guest's overall experience of their stay while controlling costs and ensuring that the guest feels secure at all times.

Your locking system not only needs to guarantee security but also save time and let you remain in control.

Kaba Saflok provides total solutions to meet your most complex needs. We help you keep your promise of maintaining security and safety for guests and staff.

In your rapidly changing industry, we understand that remaining competitive includes keeping pace with technology.

Kaba Saflok continues to integrate the latest technological advances to combine innovative styling with functionality.

We are committed to understanding your needs and providing the system capabilities to enhance your business.

Kaba Saflok Messenger™ is a bi-directional wireless communication network. It converts stand-alone, battery operated door locks into a wireless network access control system that maximises staff efficiency and security procedures. It is an ideal link for sending and receiving real-time messages. With a broad range of functionality, Messenger™ expedites the check-in process, enhances guest convenience, reduces expenses and conserves staff time.

## Messenger™ benefits at a glance

- **Real Time:**  
Can access on-line information offering more security and operational efficiencies.
- **Lock Audit Information:**  
Provides detailed lock audit information. Diagnostics can be downloaded onto a central server and to nominated PCs allowing management to monitor staff or contractors' movement throughout the property quickly and efficiently.
- **Remote Access:**  
Can remotely add and change room access rights.
- **Cancellation of keycards:**  
Quickly, efficiently remotely cancels individual staff keys in the event of a lost master key to all used locks.
- **Alarms:**  
Messages can be sent via the Saflok software to notify staff when a door has been left 'ajar'.
- **Software:**  
Operates in conjunction with System 6000™ Windows-based operating system.
- **Alerts:**  
Messenger capability can be fitted to room safes allowing staff to remind guests of forgotten items left in the guest room.
- **Messaging Cards:**  
Housekeeping Staff can inform reception the instant a room becomes available for sale using a special key card entered into the door lock.

Other messages such as requesting the attendance of mini bar staff for example can also be sent via the lock.

- **ZigBee®:**  
The ZigBee® protocol is an internationally recognised and established wireless standard. When combined with Saflok Messenger wireless online system, it enables smart room integration with other in room devices.



**ZigBee®**  
**Alliance**

Wireless Control That Simply Works

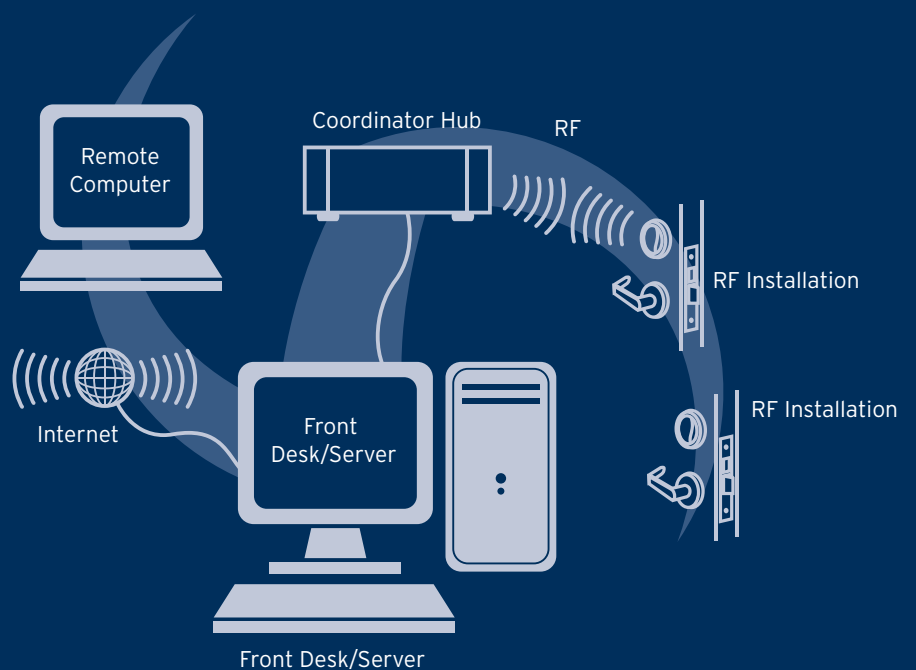


**Saflok Messenger gives your hotel and its guests complete peace of mind**

## Messenger™ system set up

Optimum communicator Messenger™ provides instant information to a central PC for monitoring access, disabling lost keys, interrogating locks and performing diagnostics.

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Kaba Saflok and its revolutionary approach to design and manufacturing results in the best locks available in today's market. With a multitude of choices to fit your specific needs, our locking systems provide added levels of security and efficiency throughout your property.



The Quantum range is a design led product which comes in various forms and can be both stand-alone or Messenger™ compliant.

It is also available in various lever styles to suit your property's decor.

It is available in 3 forms:



- Odyssey™, a dual technology lock offering both magstripe & contact smart card technology as standard, ideal for retrofit projects.
- Quantum RFID, a sectional trim lock offering the latest in Mifare RFID technology.
- Quantum MT, a sectional trim lock with dual technology offering both magstripe & contact smart card technology as standard.

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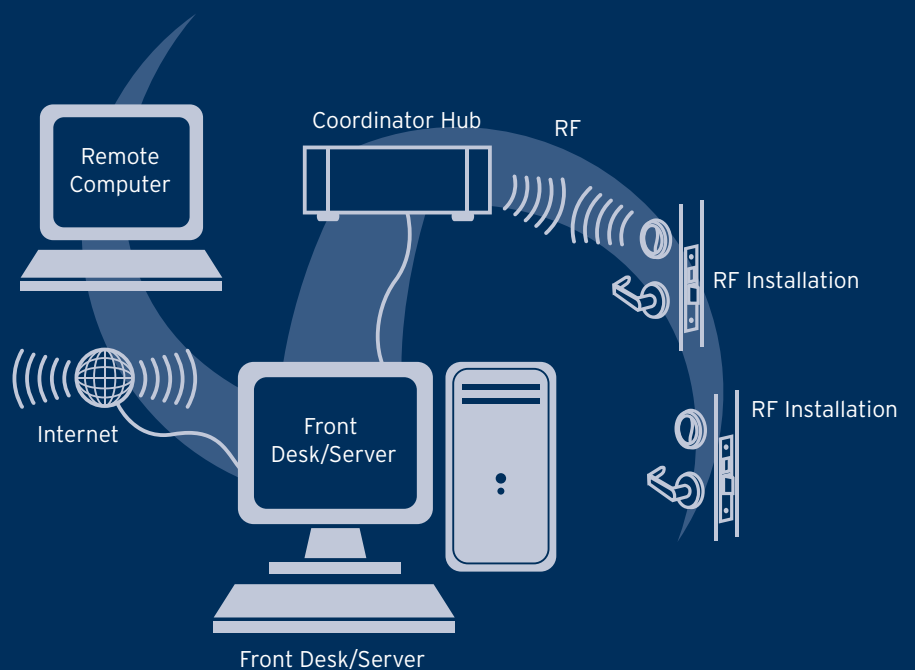


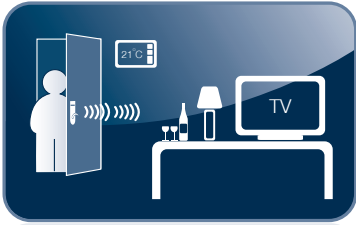
Immediate remote support will optimise Saflok Messenger's operation

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## Customised Guest Experience and Smart Room

**Situation:** A frequently returning guest comes to visit.

**Action:** Once the guest has presented their room key card to the lock - potentially interfacing with the building management system - their room preference setting is activated, such as climate control and lighting system.

Once a housekeeper has presented their key card to the lock, the preset staff scene is created locking the television and turning room lights on.



## Custom Messages

**Situation:** Housekeeping has come to clean the room.

**Action:** Once finished in the room the housekeeper, via Messenger™, can notify the front desk that the room is now available for sale by sending a message using paging keys such as 'Room Clean'.



## Room Change

**Situation:** A guest calls the front desk and wants a different room.

**Action:** Reception simply sends a signal to validate the guest card at their new room. Simultaneously the access rights on the current Messenger lock will be deactivated once the guest vacates the room.

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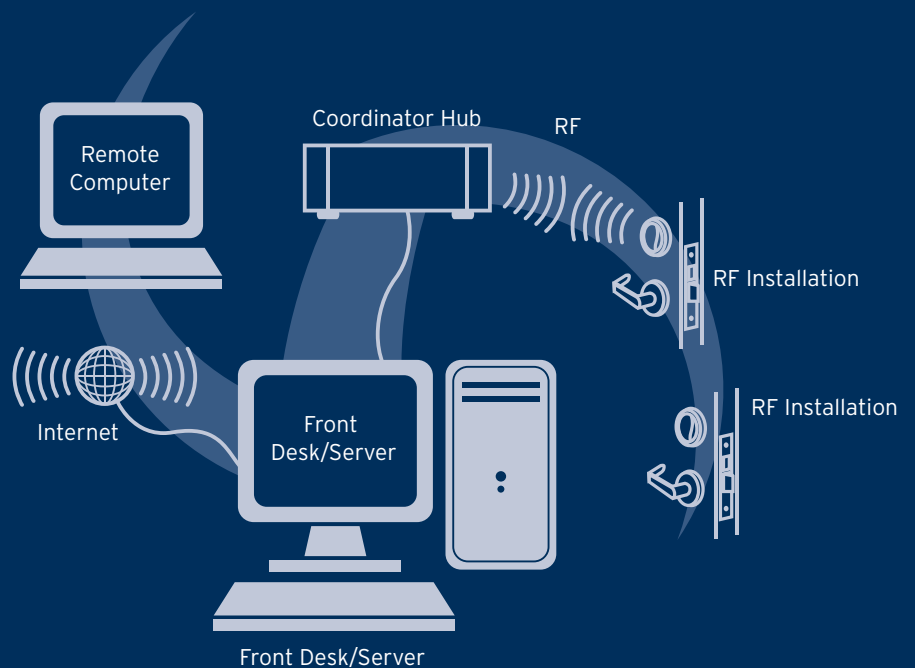


Saflok Messenger provides highly effective room change control

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## Remote Lock and Key Audits

**Situation:** The front desk wants to know where an employee is currently located or which keys have been used recently in a specific lock.

**Action:** The messenger module in each lock records a database of room entries and reports all keys used in the lock by displaying the data on the central computer. The data identifies date, time, room number, level, user ID and action allowing you to track movement throughout the property.



## Key Replacement

**Situation:** An employee's key is missing.

**Action:** When a key is lost the inhibit key is sent to each lock where the missing key was valid. The locks will then be updated to disallow the lost key access if it is later presented to the lock. Removing the need to visit each & every lock as with traditional hotel locking systems.



## Door 'Ajar' Alert

**Situation:** A door has been propped open or is 'ajar' (not fully closed) for more than two minutes.

**Action:** The 'door ajar' sensing mortise lock sends a message to the front desk allowing maintenance or security staff to investigate. The lock also communicates when the secured position is restored.

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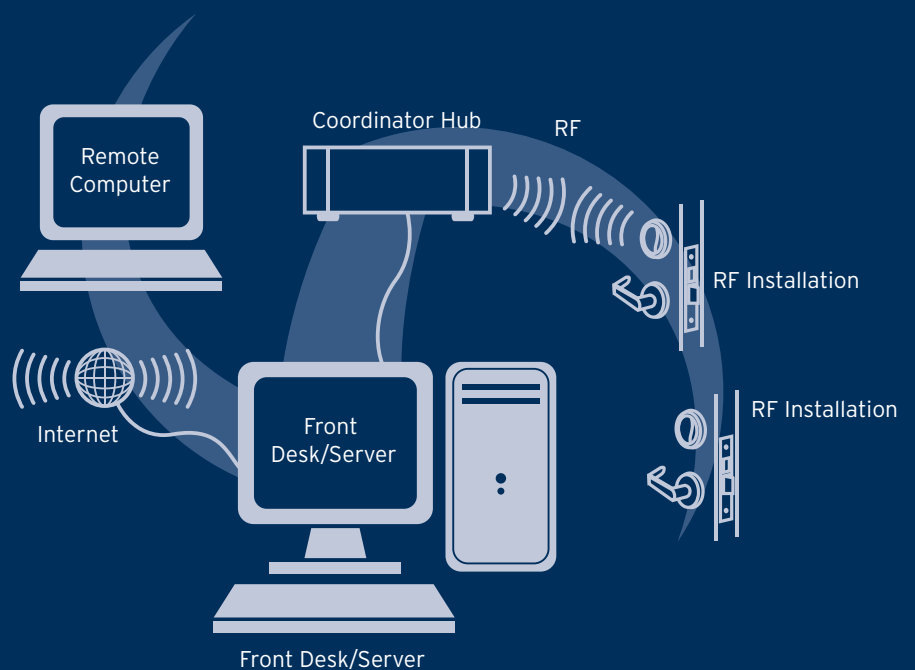


Saflok Messenger replaces security and vulnerability issues with peace of mind

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## Remote Access

**Situation:** Late at night, a manager is called with a question about the system or a specific lock.

**Action:** With proper authorisation, security personnel can access a particular property from anywhere in the world with Internet access, for example, a home office or even an airport lounge. So there is no need to return to the property.



## Low Battery Report

**Situation:** A lock has a low battery.

**Action:** Locks with low batteries can be quickly identified as the locks are able to initiate a low battery warning and send them to the central PC.

Periodic reports are made of the locks with low batteries making it easier for maintenance to change.



## Technical Support

**Situation:** The property is experiencing some issues with software and may need a new site design configured.

**Action:** Kaba can remotely access the property's system set-up without going on-site to determine the error and resolve the issue. The property benefits from immediate technical support and saves on on-site visits.

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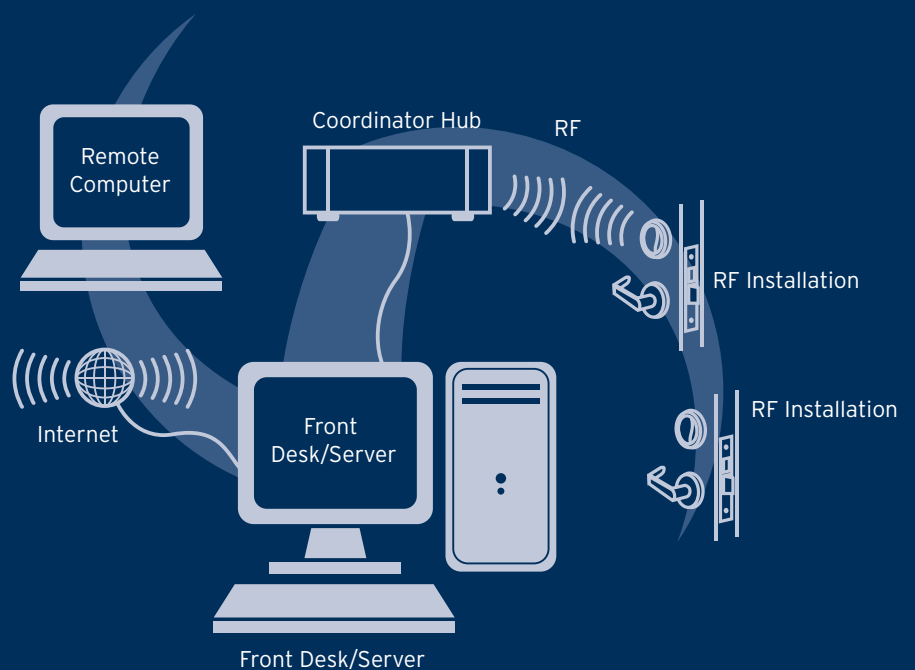


Saflok Messenger won't leave your guests out in the cold

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Kaba Ltd  
Lower Moor Way  
Tiverton Business Park  
Devon  
EX16 6SS  
Tel: 0870 000 5625  
Fax: 0870 000 5397  
Email: [hotels@kaba.co.uk](mailto:hotels@kaba.co.uk)  
[www.kaba.co.uk](http://www.kaba.co.uk)